

# ISO 9001 - QUALITY MANUAL

## Issue 3

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Approved by:  Date: 20/07/15

### 1.0 COMPANY QUALITY POLICY & OBJECTIVES

Oadby Plastic's objectives of the Quality Management System are:

- To achieve sustained, profitable growth by providing cost effective products, which consistently maintains, at all times, a high level of customer satisfaction and which enhances the Company's reputation with its customers in terms of quality, reliability and price.
- To maintain an effective Quality Management System complying with the requirements of BS EN ISO 9001:2008

Commitment to this level of quality is achieved through adoption of a system of managerial and business operational procedures that define management's policies, objectives, processes and procedures associated with activities performed within the company and reflects the competence of the

Company to existing customers, potential customers, and independent auditing authorities.

Our quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and supply the needs of our customers.
2. Looking at our Quality Management System processes, identifying the potential for improvements and taking appropriate action to achieve them.
3. Everyone understanding how to do their job and doing it right first time.

Achievement of this involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

To ensure compliance with these requirements, objectives needed to ensure that the

people and products you can rely on

requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be determined, set, and monitored at Management Review. This review mechanism is a vehicle for ensuring focus, continuity and control by management of the Quality Management System.

This policy is communicated to, and understood by, the whole organization.

To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality Management System with routine operation controlled by the Quality Assurance Manager.



N Driver - Managing Director  
Director July 2015



M Rojahn - Commercial  
July 2015

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